



UPCOMING 8-HOUR ADVANCED MEDIATOR TRAINING*

**WHAT: 8-HOUR SCAO ADVANCED MEDIATOR TRAINING:
USING APOLOGY IN MEDIATION: THE GOOD, THE BAD
AND THE UGLY**

WHEN: Tuesday, November 1, 2022 from 8:30 am – 4:30 pm

WHERE: Training Room, lower level, DHHS Building
12185 James St., Holland, MI 49424

WHO: Trainer: Peg Mac Dougal, JD. Peg is a trained general civil, domestic, and special education mediator. Peg is an adjunct professor at Cooley Law School. She worked as a litigation attorney for 24 years before joining the staff of the Resolution Services Center of Central Michigan in 2011 as the mediation trainer and program manager.

COST: \$250 standard registration fee **OR**
\$50 *Mediation Services* active volunteer registration fee

HOW: Complete the attached registration and email to Hart@MediationServices.Works, or mail to the Mediation Services office at 291 W. Lakewood Blvd., Suite 9, Holland, MI 49424

QUESTIONS: Call (616) 399-1600 or go to www.MediationServices.Works

This **8-hour Advanced Mediator training** will provide trainees with the skills to use apology to help mediation participants resolve their conflicts.

Using Apology in Mediation:

- ❖ Learn how to maximize the benefits and avoid pitfalls in using apology in mediation
- ❖ Incorporate restorative justice principles into your mediation
- ❖ Add resolution-assisting tools to your mediator toolbox
- ❖ Case law updates

*This course satisfies the continuing mediator education Michigan Court Rule requirement of MCR 2.411(F)(4) AND 3.216(G)(3): "Approved mediators are required to obtain 8 hours of advanced mediation training during each 2-year period."

How you can help:

Share. Help us spread the news about this training and our services through visiting our agency on Facebook at www.facebook.com/WhereConflictBecomesOpportunity

Give. Your charitable donation will make a difference in the lives of the people we serve in our community who are struggling with conflict. We are a 501(c)(3) non-profit organization.

Donate at www.MediationServices.Works/donate

Volunteer. Join us and become a volunteer mediator serving the people of Ottawa, Allegan, and Barry Counties.

Cost: \$250 standard registration fee
OR
\$50 Current Active Mediation Services' Volunteer registration fee *Need-based scholarships available

Participants must attend the entire training to receive a certificate of completion.

Space is very limited. To register, complete this page and submit it with payment to Mediation Services as soon as possible to secure a slot in one of the following ways:

- ❖ Email to Hart@MediationServices.Works
- ❖ Fax to 616.399.1090
- ❖ Mail to Mediation Services, 291 W Lakewood Blvd., Suite 9, Holland, MI 49424
- ❖ Checks should be written to *Mediation Services*

An email confirmation will be sent upon receipt of registration and payment.

Please complete and return this registration:

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Name <i>(Please print your name as you want it to appear on your certificate)</i>		
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Address		
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Phone	Email Address	Training Fee Amount
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Credit Card Number (VISA, MASTER CARD, DISCOVER)	Expiration Date	Security Code
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Signature <i>(endorsing above terms and authorizing any above-listed credit card charge)</i>		Date
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FOR TRAINER'S INFORMATION:		
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Occupation / Employer	Education (List degrees, if applicable)	
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Related Experience / Training		
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How did you learn about this training?		
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Special accommodations needed/dietary needs		
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